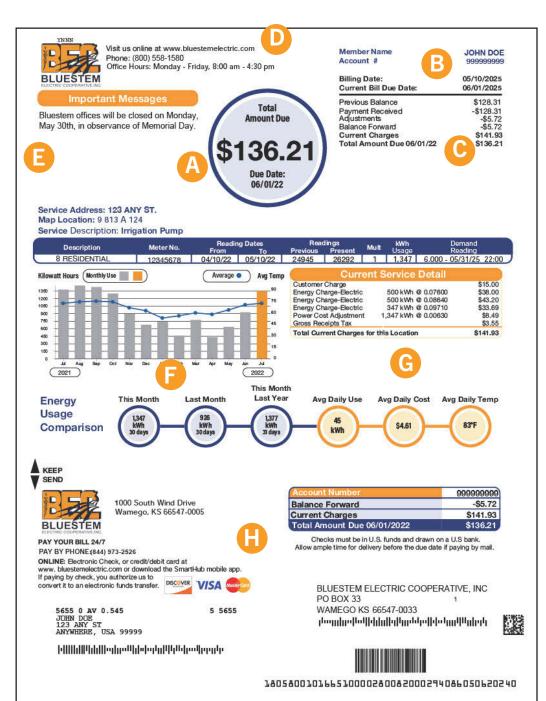
Navigating Your New Electric Bill

Starting in September your bill will have a new look.

You will find the same important information with some new features to make managing your account even easier.



INFORMATION KEY

A. Total Amount Due:

This section summarizes total amount due and due date.
Automatic payment would be indicated if you participate in this program.

B. Your Account Information:

Your billing date, account number, and account name are listed here.

C. Billing Summary:

This section shows a summary of the current account balance. It takes the total of all the charges for the current bill, adds the balance forward, and displays the total amount due for the account.

D. Contact Information:

Ways to contact us about your bill or account are clearly noted on your bill.

E Message Center:

Important information will be listed here which may be unique to your account or provide news about the cooperative.

F. Graph:

The usage history graph displays your usage history over the past 13 months. It compares your most recent average monthly use to the the same time period as the year prior.

G. Current Charges:

A detailed listing of the charges will be listed here.

H. Payment Stub:

Return the bottom portion of your bill with your payment, especially if you have multiple accounts. This ensures that Bluestem applies the correct payment amount to your account(s).